

SODEXO IN A SNAPSHOT



ABOUT SODEXO

Founded in Marseilles, France, in 1966 by Pierre Bellon, Sodexo has built its growth on the **fundamental principles** that today unite **420,000 employees worldwide**.

OUR MISSION

Improve the quality of life of our employees and those we serve, and contribute to the economic, social and environmental development of the communities, regions and countries in which we operate.

OUR VALUES

- Service Spirit
- Team Spirit
- Spirit of Progress

OUR ETHICAL PRINCIPLES

- Loyalty
- Respect for people
- Transparency
- Integrity

A UNIQUE ARRAY OF SERVICES TO IMPROVE THE QUALITY OF LIFE



ON-SITE SERVICES

Increasing a company's efficiency, caring for patients in the hospital, fostering a learning environment, providing safety and comfort on a remote site: services delivered improve quality of life for millions of consumers and enable clients to improve their performance.

On-site Services are organized around global market segments:

- **Business & Administrations**
- **Healthcare & Seniors**
- **Education**

At the heart of Sodexo's offering, Foodservices, on site or in a specific environment, contribute to improving the quality of life for consumers.

Sodexo also offers its clients its multiple expertise and services in many areas, from the design of workplaces to the sterilization of medical devices, reception and cleaning services and so on.



BENEFITS & REWARDS SERVICES

With its range of nearly 250 services, Benefits & Rewards Services strives to improve the quality of life of employees and help improve business performance.

This offer is based on:

• Employee benefits



From Meal Pass to Gift Pass, Sodexo offers its clients innovative

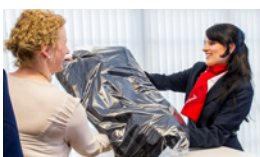
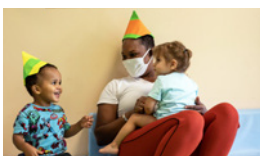
and personalized solutions to improve the quality of life of their employees, as well as services aimed at recognizing their efforts: incentive and recognition programs, professional development tools, etc.

• Services diversification



Sodexo offers simple and easy-to-access solutions to meet mobility

challenges, as well as health and wellness, and incentive and recognition via unique platforms such as fuel cards, Mobility Pass, travel booking and management of business expenses.



PERSONAL & HOME SERVICES

Sodexo offers a range of Personal & Home Services that respond to demographic trends and contemporary lifestyles.

Present at each key stage of life, the Group operates in three areas:

- **Childcare services**, designed to take care of the youngest children while making life easier for parents;
- **Concierge services**, to enhance the development and well-being of our clients' employees;
- **Homecare services**, to make life easier for seniors and adults who want to maintain their independence while enjoying the comfort of their home.

KEY FIGURES (FISCAL 2020)

19.3 billion euro in consolidated revenues

420,000 employees

#1 France-based private employer worldwide⁽¹⁾

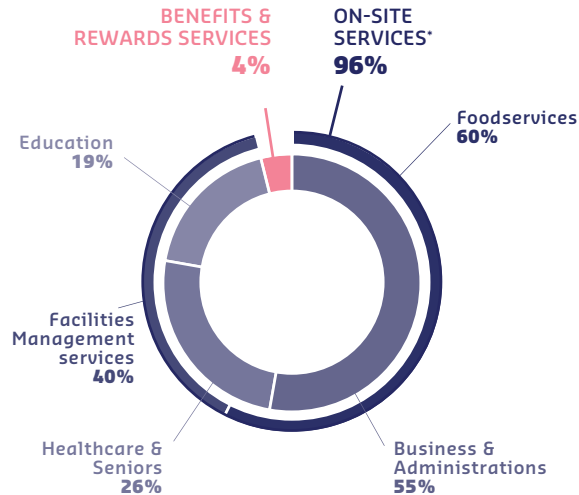
100 million consumers served daily

64 countries

80.1% employee engagement rate⁽²⁾

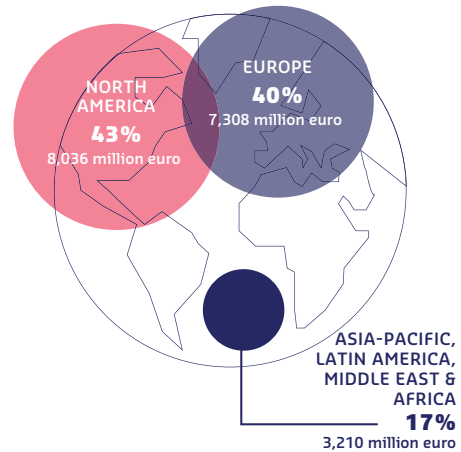
#1 in its industry sector in both the Dow Jones Sustainability Index⁽³⁾ and the 2020 SAM Sustainability Yearbook⁽⁴⁾

REVENUES BY ACTIVITY AND CLIENT SEGMENT



¹ Including Personal and Home Services.

ON-SITE SERVICES REVENUES BY REGION



BETTER TOMORROW 2025 OUR CORPORATE RESPONSIBILITY ROADMAP

Anchored in the Group's DNA since its creation, Sodexo's corporate responsibility is expressed through the Better Tomorrow 2025 roadmap. Responding to present and future challenges, it drives the deployment of our actions and measures their impact in the 64 countries where Sodexo operates.

The nine commitments are consistent with the most material issues identified through the materiality process. They are based on tangible and measurable objectives that allow all of its entities to monitor and drive progress.

	OUR IMPACT ON INDIVIDUALS	OUR IMPACT ON COMMUNITIES	OUR IMPACT ON THE ENVIRONMENT
OUR ROLE AS AN EMPLOYER	Improve the Quality of Life of our employees, safely	Ensure a diverse workforce and inclusive culture that reflects and enriches communities we serve	Foster a culture of environmental responsibility within our workforce and workspaces
OUR ROLE AS A SERVICE PROVIDER	Provide and encourage our consumers to access healthy lifestyle choices	Promote local development and fair, inclusive and sustainable business practices	Source responsibly and provide management services that reduce carbon emissions
OUR ROLE AS A CORPORATE CITIZEN	Act sustainably for a hunger-free world	Drive diversity and inclusion as a catalyst for societal change	Champion sustainable resource usage

STOP HUNGER: WORKING FOR A HUNGER-FREE WORLD

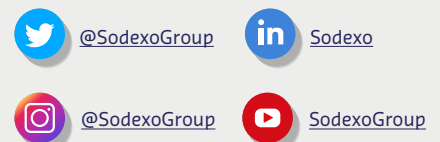
Created by Sodexo in 1996, Stop Hunger is a global non-profit network acting in 47 countries. The human values and skills of the 26,000 Stop Hunger volunteers benefit local communities and hundreds of NGOs.

In Fiscal 2020, they collected 8.6 million U.S. dollars in donations and distributed 7.3 million meals. Over the last 5 years, 44 million beneficiaries have been helped.

For more information:
www.stop-hunger.org



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www.sodexo.com



⁽¹⁾ 2020 Forbes Global 2000 ranking.

⁽²⁾ 2020 employee engagement survey sent to 328,547 Sodexo employees of whom 59% responded.

⁽³⁾ The Dow Jones Sustainability Indices (DJSI) provide a global ranking of the companies most advanced in the area of sustainable development. They are jointly compiled by the Standard & Poor's Dow Jones Indices and SAM.

⁽⁴⁾ The SAM Sustainability Yearbook is the world's most comprehensive publication on corporate sustainability performance. More than 2,600 companies were evaluated according to economic, financial, social and environmental indicators.