



sodexo

Sodexo Indonesia

Company Profile

sodexo

Sodexo At Glance

Founded in Marseilles, France, in 1966 by Pierre Bellon, Sodexo has built its growth on the fundamental principles that today unite 422,000 employees worldwide.

In combining the diverse talents of our teams, **Sodexo is the only company to integrate a complete offer of innovative services.** We develop, manage and deliver a unique array of On-site Services, Benefits & Rewards Services & Personal and Home Services for all our clients to improve the Quality of Life.

Sodexo In Indonesia

Sodexo Indonesia, established in 1996, is part of Sodexo Group. Through our perseverance and commitment to exceptional quality, hygiene and food safety standards, we have established the Sodexo brand as the market leader in Indonesia. Our growing list of distinguished clients is testimony to the growing confidence in our brand today.

Sodexo Indonesia offers a full array of services to clients including foodservices, cleaning and technical maintenance, reception, and many more. Clients rely on us for global expertise with local knowledge.

Quality Of Life Services

Improving quality of life for our employees, clients, consumers and their communities is at the core of what we do at Sodexo. We create innovative tailored services to support the performance and growth of individuals and client organisations. **Our reputable Food Services, delivered by top-notch chefs, nutritionists, and catering teams serve up great food and hospitality; our cleaning, utilities and building maintenance services provide clean, safe and efficient living and work spaces; our Integrated Facilities Management Services (IFMS) equipped with leading capability, can manage complex facilities and assets.**

Growing Responsibly



As part of our global Better Tomorrow 2025 plan, Sodexo Indonesia are committed to reducing waste through our operations, fighting hunger & malnutrition, and creating positive economic and social development in the communities and regions where we operate. Part of this includes a commitment to sustainable sourcing and supplier diversity within our extensive supply chain.

We embrace diversity & inclusion as one of our strengths; **Sodexo employs and works with a diverse number of people from all cultures, ability, age, and backgrounds, focusing on making a positive difference as a global corporate citizen.**

Certification



Sodexo Indonesia Capabilities



FOOD SERVICES

- Employee Dining
- Executive Dining
- Conference Facility Catering
- Service & Installation of Vending Machines
- Supply & Refilling of Vending Machines
- Hospitality Services
- Hospitality / Event Staff
- Event Management



FACILITY MANAGEMENT SERVICES

- Cleaning
- Conference Room Management
- Technology Support (Helpdesk & Switchboard)
- Reception and Concierge Services
- Company Store
- Gardening and Landscaping
- High Rise Cleaning
- HSE Management
- Kitchen Design
- Pest Control *
- Mailroom Management *
- Space & Move Management*
- Waste Management *
- Recreation & Wellness Management *
- Transportation Management *
- Pest Control *
- Security Service *



Workplace & Technical Services

- Electrical Maintenance
- HVAC Maintenance
- Internal & External Building Maintenance
- Building Management Systems
- Energy Management
- Production Utilities
- Fork Lift Truck Maintenance
- Project & Space Management
- Data Centre *


* T&C Apply

Making Every Day Count: Improving Quality of Life with Comprehensive Corporate Support Services

Sodexo is the community of its clients, consumers, employees and shareholders. We recognize that the best way to respond to the expectations of all of our stakeholders is through steady growth. We also believe it is important that our work is meaningful to all who contribute to it and thus we remain faithful to our mission, our core values and the ethical principles. That is why, since Sodexo's foundation in 1966, our main ambition is to improve the Quality of Life of all of those we serve.

Since 1996, Sodexo Indonesia has been providing services to enhance our clients quality of life in Facilities Management Services for High / Low Rise Building Management, Industrial / Manufacturing Building Management, Camp management for Hard and Soft Services.


SODEXO INDONESIA SERVICES




Cleaning:
A clean record




Kitchen and canteen operations & Corporate Event Catering



Front of house:
Representing you,
representing your brand



Technical Maintenance: Increasing operational efficiency & Asset Management :
Achieving operational excellence



Kitchen design and build



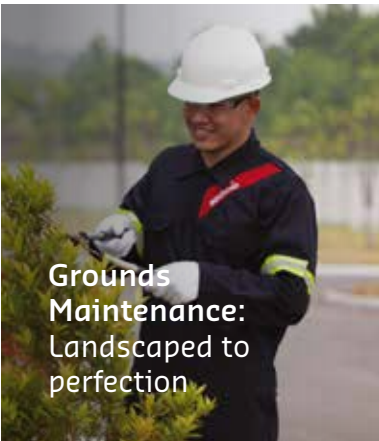
All-day comfort with easy maintenance



Laundry



Mailroom



Grounds Maintenance: Landscaped to perfection



General Repairs: Improving the service experience

INTEGRATION OF SERVICES - IFM

Benefits of Integrated Facility Management (IFM) Model



Savings

- Maximises scale and for potential transfer of people
- Leverages scale
- Minimises fee on fee – allows for greater transparency



Simplification

- Single point of interface – governance, reporting, strategic planning, investment
- One contract – audit, visibility
- One invoice – supply chain
- Company reputation & image



Transformation

- In line with market trends and other industry leaders
- Particularly regional, multi country & global
- Lean retained FM structure
- Agility



Governance

- Allows for smaller strategic retain organisation
- Build ONE integrated management team
- Risk Management / Compliance



Focus on Core Business



One Stop Shop



Consolidation of Suppliers

Key Drivers for IFM



Reduce Costs



Reduced Management Effort



Standardized Processes and Quality

Experience a student journey with Sodexo

At Sodexo we want the students we serve to succeed in all that they do, both inside and outside the classroom.

We believe that a key way we can help students achieve their full potential is by contributing to the best quality of life on campus through a safe, creative and nutritious service offering that inspires learning.

Our education focused expertise enables us to deploy optimised resources, enhanced processes and the latest technology to help make education facilities caring, nurturing places that cultivate good lifestyle habits and academic excellence.



Sodexo's Food Services

- » At Sodexo, we're passionate about providing the best food services to students, with a focus on their health, safety, and education.
- » Our team of nutritionists is the largest in the world, and we have a globally-segmented education team to deliver exceptional service.
- » With our delicious, nutritionally-balanced menus, we aim to fuel the body and mind, while shaping healthy eating habits and lifestyles for students.
- » We're committed to sustainability and student engagement, and we work with suppliers who share our passion for quality and focus.



Sodexo's Facilities Management Services

Quality of life on campus has a significant impact on the performance of students. Sodexo's comprehensive approach gives peace of mind to students, staff and parents alike.



We can positively Impact student wellness, helping them to achieve Their full academic potential

Sodexo offers an integrated approach to student life on school—creating a great service experience for students and tangible benefits for your education institution.



Social Interaction



Health & Well-being



Ease & Efficiency



Recognition



Physical Environment



Personal Growth

From Illness to Wellness: How Our Support Services Promote a Fulfilling Recovery Journey

SODEXO CARES: OUR PATIENT EXPERIENCE CULTURE

SODEXO CARES reinforces desired behaviours, driving positive and caring behaviour through the entire Sodexo site team. It is a collaborative programme between Sodexo and our clients, positively impacting the longterm success of our client's facility. Through our unique hospitality - focused culture, Sodexo enhances the experience for patients, family members, staff and visitors.



Compassion

Demonstrates care and sensitivity through words and actions.



Enthusiasm

Excitement in creating exceptional experiences for those we interact with.



Accountability

Answerable for the outcomes and results of one's actions.



Respect

Objective consideration and regard for the rights, values, beliefs and property of all people.



Service

Full commitment to delivering outcomes that exceed expectations.



EXCELLENCE IN CLINICAL NUTRITION

As the world's largest private employer of dieticians, Sodexo has a wealth of expertise in clinical nutrition.

Our chefs and dieticians work closely with your team to design meals that stimulate each patient's appetite, while ensuring that these therapeutic diets are suited to their requirements.

Personalised à la carte meals, festive specials and kids specials are some of the possibilities Sodexo creates to help appeal to your patients' palate and aid them in their recovery.



Our Cleaning and Infection Control Solution Focuses On:

- » Infection prevention and control.
- » Confidence (for clients, staff and patients) that we are maintaining a safe and clean environment.
- » Preparedness to deal with infection outbreaks in hospitals or communities.

DELIVERING SERVICE QUALITY

Our Cleaning and infection Control Service is self-performed and consists of three inter-related capabilities to deliver an effective service.

Operational Process



SODEXO'S ADDED VALUES

- » Sodexo Touch-to-Order: Online Meal Ordering System.



Room Selection



Patient Information



Data Synchronization



Patient Menu

- » Quality assurance with regular online patient and client satisfaction survey.

BENEFITS

- » Protect your hospital's reputation and improve your bottom line with reduced readmission rates.
- » Minimise adverse consequences from HAIs with effective risk management.
- » Optimise operational efficiency and productivity with science and technology.

Enhancing Workplace Well-being in Isolated & Extreme Environments



The rules for critical services (especially in the close quarters often found on remote locations), have all been rewritten – and Sodexo has the playbook. We've redesigned our services, such as disinfection and cleaning, temperature monitoring, accommodation and workplace optimization, flexible dining options, and more to help you stay ahead of the curve. Our global supply chain provides continuous access to the items your employees need to operate safely, like PPE and sanitization products.

Being away from home when the world is in crisis can be tough. Whether on a mine site or an offshore platform, our integrated services make life better for people working in often isolated, and extreme environments. Improving your employees' well-being at work will, in turn, contribute to better performance and teamwork on the job. **From industrial sites to upstream remote locations and offshore installations, we ensure that your employees' needs are addressed in a meaningful way.**

Focus Area



Leveraging our deep knowledge, technology, and comprehensive solutions, customizing them for your organization.

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Bringing in our innovation, improve well-being and drive efficiency in these unconventional workplaces and these unconventional times.

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Meeting and exceeding your employees' quality of life expectations at work.

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Energy Industry

There are few environments more complex than an offshore platform or onshore LNG plant. Your workforces need services that support their well-being and meet their evolving needs while they are on-site.



Mining Industry

To support your remote mining operations, you need providers with on-the-ground experience, uncompromising health and safety standards and a strong commitment to engaging with local communities.

Our Services



Food Services

Our Food service program will aim for:

A happier and healthier more motivated and better performing workforce – a healthier bottom line.

Providing wide range of menus.

Enhance employee experience by providing thematic meals.



Laundry

Laundry service:

Integrated laundry solution that is executed with care from pick-up, cleaning and delivery.

Customized solution based on service needs and locations.

Established a workflow to ensure efficiency and maintain quality standards.

Cloths minor repair



Housekeeping

Office Cleaning.

Public Area Cleaning

Kitchen and Marshall Cleaning

Accommodation Cleaning & Management



Recreational Service

Our recreational service program will aim for:

A happier, more motivated and better performing workforce – a healthier bottom line.

Contribution to local communities.

Providing wide range of activities to accommodate employee's interest and talents.

Event Management.

Other Site Services

Landscaping & Gardening.

Building and Equipment Maintenance.

Commisary.

Reception Service.

Procurement Services.

Pest Control.*

Security Guard.*

Waste Management.*

Energy Management.*



* T&C Apply



Contact Us!

 (+6221)
7884 5866

Email: DL.CE.AMECAA.ID.BD@sodexo.com

